LL-C (Certification) Slovakia s.r.o.
Karadžičova 8/A, Bratislava 821 08

Certification Body Policy

VCO declares the following quality policy of the certification body:

- maintaining the organization's impartiality and independence from the assessed entities;
- maintaining high professional quality of all services provided by LL-C (Certification) as a certification body;
- bearing full responsibility for all decisions made by the certification body;
- adhering to all legal and ethical standards that apply to certification organizations and integrating the quality management system throughout the LL-C (Certification) corporate structure;
- providing all clients with equal access to the services of the certification body;
- eliminating from procedures followed in the provision of services any comportment liable to be regarded as consulting services in the area of management systems;
- monitoring and ensuring complete neutrality when performing a decision on an organization, to avoid violating the objectivity and veracity of judgments and statements;
- providing clients with services that are as wide-ranging as possible, both from the viewpoint of the portfolio of services and from the viewpoint of global territorial coverage;
- providing members of the public with access to relevant current information on its audit processes, certification processes, and certification status;
- monitoring the development of technology in the field covered by services provided to clients to guarantee that services correspond to the latest technological developments;
- using state-of-the-art information technologies to ensure the flexibility of services.

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